



POLICIES

Collection Time: To be sure of service, please have your trash out the night before your service day, or by 5:30 a.m. the day of service as trucks will start collecting by 6:00 a.m.

Placement: All trash will be collected from the area immediately surrounding your underground container or alley, as we will not come up on your property. Ensure that the area surrounding your underground can is clear of plants, vehicles, etc. that could prohibit our employees from safely emptying your trash can. Please do not put anything you want to keep near your trash can - we do not want our employees to accidentally dispose of something not intended for the trash. If you use a box or other container to dispose of trash but want to keep it for future use, please mark "SAVE" clearly on the side so our workers can see it. If you want it taken, mark "PLEASE TAKE" on the side.

Containment: Trash must be contained in regulation-sized cans (not to exceed 35 gallons), bags, or boxes in a manner not to be considered unsafe and not to exceed 50 pounds. Heavy underground cans can be hazardous to our workers' health! Citrus from your trees, for example, can add up to a lot of weight. Placing these heavy loads in a container above the ground can help immensely. Cooking oils may leave permanent stains on driveways, sidewalks, and pavement. If you have any type of cooking oil to be disposed of, please contact Customer Service to arrange for a separate pick up free of charge. If you use syringes, please dispose of your needles in a sealed container (e.g. coffee can or milk jug).

Trimming: Excess yard debris and trimmings must be contained or tied in bundles so that workers are able to handle them by the tie. All trimmings must be less than 4 feet in length and cannot weigh more than 50 pounds. Cactus must be placed in throwaway/disposable boxes and these boxes will not be returned.

Unacceptable Waste: Remodeling/construction debris, dirt, rocks, cement, or roofing shingles cannot be taken with the regular collection. If you need to dispose of these types of items, please contact Customer Service to make special arrangements (additional charges will apply). Materials such as motor oils, tires, car batteries, chemicals, and paint cannot be placed in the regular trash as they are considered hazardous. For proper disposal methods, contact Customer Service or visit us online at www.parksandsons.com and click Hazardous Waste.

Large/Bulk Item Disposal: If you have an excessive amount of trash or large items to be disposed of, please contact Customer Service to arrange for a special pickup and pricing. Fees are dependent on the volume, size of item(s), etc.

Billing: Parks & Sons does not operate on a part-time basis. Once service is started on a home it is continuous. Service may be stopped only if the home is vacant for at least one year and our office is notified in advance. Continuous service is a protection for you the homeowner, helps to keep our city clean, and allows us to keep annual rates for trash collection one of the lowest in the area. Should you sell your home, please notify Customer Service to avoid any confusion in your billing.

HOLIDAY SCHEDULE 2010

Beginning February 1, 2010, changes will be made to the holiday schedule in order to enhance our service on weeks affected by a holiday. From this point forward, collections following a holiday will not be skipped but delayed one day for that week. This change will apply to both trash and recycling. Following is a list of the observed holidays in 2010. If a holiday is not mentioned in the schedule, your trash and recycling collections will not be affected.

New Years Day - Friday, January 1	
TRASH	MON/THU: Collected on Monday (12/28/09) and Thursday (12/31/09) – no change. TUE/FRI: Collected on Tuesday (12/29/09) and Saturday (1/2/2010).
RECYCLE	Not a recycling week.
Memorial Day - Monday, May 31	
TRASH	MON/THU: Collected on Tuesday (6/1) and Friday (6/4). TUE/FRI: Collected on Wednesday (6/2) and Saturday (6/5).
RECYCLE	1ST/3RD: Collected on Thursday (6/3). 2ND/4TH: Not a recycling week.
Independence Day - observed Monday, July 5	
TRASH	MON/THU: Collected on Tuesday (7/6) and Friday (7/9). TUE/FRI: Collected on Wednesday (7/7) and Saturday (7/10).
RECYCLE	1ST/3RD: Collected on Thursday (7/8). 2ND/4TH: Not a recycling week.
Labor Day - Monday, September 6	
TRASH	MON/THU: Collected on Tuesday (9/7) and Friday (9/10). TUE/FRI: Collected on Wednesday (9/8) and Saturday (9/11).
RECYCLE	1ST/3RD: Not a recycling week. 2ND/4TH: Collected on Thursday (9/9).
Thanksgiving - Thursday, November 25	
TRASH	MON/THU: Collected on Monday (11/22) and Friday (11/26). TUE/FRI: Collected on Tuesday (11/23) and Saturday (11/27).
RECYCLE	1ST/3RD: Not a recycling week. 2ND/4TH: Collected on Wednesday (11/24) this week.
Christmas - Saturday, December 25	
TRASH	MON/THU: Collected on Monday (12/20) and Thursday (12/23) - no change. TUE/FRI: Collected on Tuesday (12/21) and Friday (12/24) - no change.
RECYCLE	1ST/3RD: Not a recycling week. 2ND/4TH: Collected on Wednesday (12/22) - no change.
New Years Day 2011 - Saturday, January 1	
TRASH	MON/THU: Collected on Monday (12/27) and Thursday (12/30) – no change. TUE/FRI: Collected on Tuesday (12/28) and Friday (12/31) – no change.
RECYCLE	Not a recycling week.

1st/3rd represents the first and third Wednesdays of the month (i.e. Arizona Traditions, Corte Bella, Sun City Grand, Sun City West). 2nd/4th represents the second and fourth Wednesdays of the month (i.e. Sun City).