



PARKS & SONS OF SUN CITY, INC.

Specialists in residential, commercial, and industrial
trash and recycling collection

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ON-CALL CONTAINER SERVICE POLICIES

Collection Time/Placement

Parks & Sons containers must remain in the same location they were delivered. If the containers are not in the same location delivered, they will not be serviced. Due to unforeseen problems on the route, Parks & Sons cannot guarantee the same time of pickup each day. Customer agrees to provide unobstructed access to the equipment at all times on scheduled collection days. If the equipment is located behind a gate, the gate must be unlocked and opened as Parks & Sons is not responsible for opening/closing and/or unlocking/locking gates. Equipment to which clear and unobstructed access is not provided will not be serviced. Customer warrants that any right of way provided by Customer for Parks & Sons' equipment is sufficient to bear the weight of all equipment and vehicles reasonably required to perform the service contracted. Parks & Sons shall not be responsible for damage to any private property of any route reasonably necessary to perform the services contracted and Customer assumes all liabilities if damage occurs.

Containment

Customer agrees not to overload the container and will not put boards on the sides of the containers to make them larger. Customer understands that containers with waste exceeding the top will not be emptied.

Weight

Containers with dirt, rock, concrete, block, tile, cactus, shingles, manure, or other heavy material may be too heavy for the truck to dump. If the truck is unable to dump the container, the Customer will be responsible for partially emptying the container in order to lighten the load (additional fees may apply if a second trip is needed to empty the container). If the truck is able to dump the heavy container, additional charges may be incurred to cover landfill fees. Parks & Sons reserves the right to increase prices for service where equipment is consistently reported as containing heavy material.

Unacceptable Waste

Customer agrees not to place any hazardous, radioactive, toxic, explosive, or corrosive materials (including tires, oil, paint, batteries, and antifreeze) into the waste to be picked up by Parks & Sons. Appliances (including washers, dryers, water heaters, and refrigerators) and furniture longer than four feet in length (including couches, bed frames, and mattresses) also may not be placed into the container. Customer understands that containers with these items will not be emptied. In the event that said materials are placed into containers serviced by Parks & Sons, the Customer agrees to be solely liable for any and all required remedial action. Customer agrees to reimburse Parks & Sons for any regulatory fines attributable to the Customer improperly packaging, manifesting, or labeling the waste picked up and transported by Parks & Sons. Customer understands that service is subject to immediate cancellation if any of the above mentioned materials are placed into the waste collected.

Service Frequency

Customer understands that these services are not setup on a regularly scheduled collection – the Customer is responsible for contacting Customer Service to schedule service. Containers on this service type must be emptied at least once each calendar month to avoid a minimum service charge.

Equipment

Customer agrees that all reusable equipment shall remain the property of Parks & Sons. Customer shall be liable for all loss or damage to such equipment (except for normal wear and tear and for loss or damage resulting from Parks & Sons' handling of the equipment). The equipment shall be utilized only for its intended use and shall not be moved or altered. Customer shall indemnify, defend, and hold harmless Parks & Sons from and against all losses arising from any injury or death to persons or loss or damage to property arising out of Customer's use, operation, or possession of the equipment.