



PARKS & SONS OF SUN CITY, INC.

Local specialists in residential, commercial,
and industrial trash and recycling collection since 1964

P.O. Box 1158
Sun City, AZ 85372-1158
P: (623) 974-4791
F: (623) 977-7518
www.parksandsons.com

POLICIES

Collection Time: To be sure of service, please have your City of El Mirage barrel(s) out at the curb by 5:30 a.m. on your pick up days as trucks will start collecting at that time.

Barrel Placement: Barrels must be placed at the end of the curb with the front facing the street. Please do not place barrels near vehicles, fences, mailboxes, etc. that might be damaged by the automated arms (provide at least four feet of clearance in all directions from any obstacle). Placing barrels near obstacles may prevent your trash or recycling from being collected.

Multiple Barrels: If you have two or more City of El Mirage barrels, please place them at the street spaced at least four feet apart to leave room for the automated arms to grasp the barrels.

Containment: Bag and tie all trash before placing in the barrel. **Do not bag your recyclables.** All trash and recycling must be contained in your barrel(s) provided to you by the City of El Mirage and cannot protrude more than one foot beyond the barrel. Material not contained in your City of El Mirage barrel(s) will not be collected. **Overfilled barrels will not be serviced!** Customers will be required to partially empty overfilled barrels and a truck will not return until the next regularly scheduled collection day.

Unacceptable Waste: Remodeling/construction debris, dirt, rocks, cement, or roofing shingles cannot be taken with the regular collection. If you need to dispose of these types of items, please contact Parks & Sons Customer Service to make special arrangements (additional charges will apply).

Hazardous Waste: Materials such as motor oils, tires, car batteries, chemicals, and paint cannot be placed in the regular trash as they are considered hazardous. For proper disposal methods, contact Parks & Sons Customer Service or visit us online at www.parksandsons.com and click Hazardous Waste.

Large/Bulk Item Disposal: If you have an excessive amount of trash or large items to be disposed of that will not fit in your barrel, please contact Parks & Sons Customer Service at (623) 974-4791. We can pick up these items for you; however, there will be an additional charge dependent on the volume, size of item(s), etc.

BILLING

All billing for your residential services is performed by the City of El Mirage. For any billing-related questions, please contact El Mirage Customer Service by calling (623) 933-1228 (www.cityofelmirage.org). Customer Service hours are from 7:30 am to 5:30 pm, Monday through Friday, excluding observed holidays.

HOLIDAY SCHEDULE 2012

Following is a list of the observed holidays in 2012. **If a holiday is not mentioned in the schedule, your trash and recycling collection will not be affected.**

New Years Day - observed Monday, January 2

Trash collected on Tuesday (1/3).
Recycle collected on Friday (1/6).

Memorial Day – Monday, May 28

Trash collected on Tuesday (5/29).
Recycle collected on Friday (6/1).

Independence Day – Wednesday, July 4

Trash collected on Monday (7/2).
Recycle collected on Friday (7/6).

Labor Day – Monday, September 3

Trash collected on Tuesday (9/4).
Recycle collected on Friday (9/7).

Thanksgiving – Thursday, November 22

Trash collected on Monday (11/19).
Recycle collected on Friday (11/23).

Christmas – Tuesday, December 25

Trash collected on Monday (12/24).
Recycle collected on Friday (12/28).

New Years Day – Tuesday, January 1, 2013

Trash collected on Monday (12/31).
Recycle collected on Friday (1/4/13).

Service-related issues with your trash collection should be directed to Parks & Sons Customer Service

Phone: (623) 974-4791

Customer Service hours are 8:00 am to 4:00 pm,
Monday through Friday, excluding observed holidays.

24-hour options

Email: service@parksandsons.com
Web: www.parksandsons.com