PARKS & SONS OF SUN CITY, INC.

Local specialists in residential, commercial, and industrial trash and recycling collection since 1964

P.O. Box 1158
Sun City, AZ 85372-1158
P: (623) 974-4791
F: (623) 977-7518
www.parksandsons.com

POLICIES

Collection Time: To be sure of service, please have your Parks & Sons barrel(s) out at the curb by 5:30 a.m. on your pick up days as trucks will start collecting at that time.

Barrel Placement: Barrels must be placed at the end of the curb with the front facing the street. Please do not place barrels near vehicles, fences, mailboxes, etc. that might be damaged by the automated arms (provide at least four feet of clearance in all directions from any obstacle). Placing barrels near obstacles may prevent your trash from being collected.

Multiple Barrels: If you have two or more Parks & Sons barrels, please place them at the street spaced at least four feet apart to leave room for the automated arms to grasp the barrels.

Containment: Bag and tie all trash before placing in the barrel. ***Do not bag your recyclables.*** All trash and recycling must be contained in your barrel(s) provided to you by Parks & Sons and cannot protrude more than one foot beyond the barrel. Trash or recyclables not contained in your barrel(s) will not be collected.

Unacceptable Waste: Remodeling/construction debris, dirt, rocks, cement, or roofing shingles cannot be taken with the regular collection. If you need to dispose of these types of items, please contact Customer Service to make special arrangements (additional charges will apply).

Hazardous Waste: Materials such as motor oils, tires, car batteries, chemicals, and paint cannot be placed in the regular trash as they are considered hazardous. For proper disposal methods, contact Customer Service or visit us online at www.parksandsons.com and click Hazardous Waste.

Large/Bulk Item Disposal: If you have an excessive amount of trash or large items to be disposed of that will not fit in your barrel, please contact Customer Service. We can pick up these items for you; however, there will be an additional charge dependent on the volume, size of item(s), etc.

BILLING

Payment: All billing will reflect current charges and any delinquent amount. If the past due amount is not paid by the date indicated on the invoice, no further notice will be provided and service may be suspended and/or terminated for non-payment. Once stopped for non-payment, there will be a fee to resume service and payment will be required in the form of cash, money order, or credit/debit card to avoid a waiting period. Accounts that have a recurring history of service termination for non-payment may require an additional deposit prior to service re-activation.

Service changes: Modifications to your service must be requested in person, over the phone, or in writing. If you must stop your service for any reason, please be sure to contact Customer Service in advance as you will continue to be billed until such notification is received and processed.

HOLIDAY SCHEDULE 2012

Holidays mentioned below may affect your regular collection schedule. Service days that fall on or after a recognized holiday (listed below) will be delayed one day that week. Service days that fall before a recognized holiday are not affected and will remain on schedule. ***If a holiday is not mentioned in the schedule, your trash and/or recycling collections will not be affected.***

New Years - observed Monday, January 2

MON	TUE	WED	THU	FRI	SAT
1/2	1/3	1/4	1/5	1/6	1/7

Memorial Day - Monday, May 28

MON	TUE	WED	THU	FRI	SAT
5/28	5/29	5/30	5/31	6/1	6/2

Independence Day - Wednesday, July 4

MON	TUE	WED	THU	FRI	SAT
7/2	7/3	7/4	7/5	7/6	7/7

Labor Day - Monday, September 3

MON	TUE	WED	THU	FRI	SAT
9/3	9/4	9/5	9/6	9/7	9/8

Thanksgiving - Thursday, November 22

MON	TUE	WED	THU	FRI	SAT
11/19	11/20	11/21	11/22	11/23	11/24

Christmas - Tuesday, December 25

MON	TUE	WED	THU	FRI	SAT
12/24	12/25	12/26	12/27	12/28	12/29

New Years - Tuesday, January 1, 2013

MON	TUE	WED	THU	FRI	SAT
12/31	1/1	1/2	1/3	1/4	1/5